Dear Guests,

Welcome at Thomais Boutique Hotel!

In this directory, you will find helpful information about our hotel services. In case you need further assistance or information, do not hesitate to contact the Reception Desk.

The Management and the Staff wish you a pleasant Stay!

USEFUL INFORMATION & FACILITIES

CHECK IN & CHECK OUT TIME
Check-in time : 15.00

Check-out time : 11.00

Extension check-out until 18.00 charge 50% of the daily rate, check-out after 18.00 charge 100% of the daily rate.

Express check-out service is available, please inform Reception one day before your departure (extra charge).

CREDIT CARDS
Visa, Mastercard

PARKING
Hotel rents outdoor place for parking to be always available for you. For your convenience, you should:

1) park rationally and in a reasonable way
2) give your car number in the Reception.

PUBLIC TRANSPORTATION
The bus stop is situated at 20m. from of hotel. The ticket purchase is made on the bus. Please contact Reception for bus timetables.

GUESTS SERVICES

- 24hour Reception Desk
- Luggage carriage service upon request at Reception
- Special place at ground floor for storing your luggage
- Main safe box (extra charge) – room safe box free of charge
- Wake up call service upon request at Reception
- Laptop or tablet available for rooms (extra charge 10€/day)

- There is a small holiday library at Reception area
- Pillow menu upon request at Reception
- Beach towels available (extra charge 2€/item). Please don't use your room towels at the beach or at aqua gym. Any damage or loss will be charged to you
- Towels can be changed upon request
- Iron and ironing board available for rooms
- Bluetooth with speakers available for rooms
- Ability for daily newspapers & magazines upon request the day before (extra charge)
- Transfer service from/to the airport / port / bus station (extra charge)
- Dry cleaning – washing – ironing service (extra charge). There is a price list and laundry bag available in your room
- Baby cotes available upon request at Reception
- Ability of anti-slip mat for your shower upon request at Reception
- Private Customer Insurance

ROOF GARDEN : VIVARIUM WINE RESTAURANT

A restaurant a la carte with Greek creative cuisine and chef. It accepts guests of hotel and people from all island too. It is open daily 19.00 – 24.00 from May to October.

Hotel cooperates with nearby restaurant for food supply. Please use this service exclusively in the room and not in public areas.

SNACKS – DRINKS – BEVERAGES

Bar is located on ground floor and serves beverages, coffees and snacks. Every room has a price list. Contact with Reception to give your order. 24 hour Room service.

Please don't consume beverages, drinks and snacks from your room or other stores in all public areas of hotel because of tax reasons.

BREAKFAST

It is served daily 07.30 – 10.45 in breakfast area on ground floor. A rich buffet that includes homemade and healthy products, it is a type of Greek breakfast enriched.

Please note that food safety and sanitation regulations prohibit the transfer of any food items to the rooms or outside the hotel. Please remember that wasting food is an insult to humanity.

- Breakfast at room (extra charge 3€/person)
- Early breakfast service upon request (extra charge)
- Food boxes to take away upon request
- Breakfast for people with special dietary needs upon request (extra charge)

TRADITIONAL PRODUCTS

Handmade jams that we prepare ourselves, extra virgin olive oil, Kalamata engraved olives in extra virgin olive oil, of own production, from our groves in Mani – Lakonia, Peloponnese and honey from a small producer are sold in Reception.

AQUA GYM
It isn't simply a swimming pool. It is the only one aqua gym in Lefkada island. A small fitness area in the water. They can use it maximum 5 person of the same company (private area). It works by appointment. Every room has a folder with information details about the benefits and the way to use it. Before use you must have a shower, after use you must have dry feet and slippers, because the marble stairs slide. Open daily 09.00 – 19.00

- Ability for personal trainer upon request at Reception (extra charge)
- Ability for massage at room upon request (extra charge)

BUSINESS CENTER
There is a place on ground floor for secretarial services with laptop and fax, printing, photocopying and scanning facilities (extra charge). Fax number : 26450-72220

PETS
For health and safety reasons, pets are not allowed.

SMOKING
Smoking is only allowed in the outdoor areas of hotel.

FOR YOUR COMFORT & SAFETY

MAGNETIC CARD
Upon arrival, we give to you the room key, the key of safe box and the magnetic card (KEY – FOB). Entering the room place key – fob into slot. When the red light is turned off then electric current to be provided in the room. Do not leave key – fob in the slot when you leave the room because in case of damage of electric circuit or in case of fire the responsibility is yours. On departure please come back all to Reception Desk.

AIR CONDITIONING
Instructions are given to you during your arrival. When the glasses of windows or doors are open air condition is not operated. For any problem please call Reception. It is strictly forbidden to operate the air condition or any other electrical appliance when you are out of the room.

MINI BAR
In every room there is a list with products and prices. The checking, the list of consumable products and their replacement are done daily. Payment is received upon your departure in cash. Do not stop the operation of mini bar because some species are altered. Do not

remove the products out of mini bar to replace by yours. Mini bar is not a fridge so it can not preserve food and fruit.

VALUABLE
Don't keep valuables exposed in the room. Use the safe box which is available in the room. Do not leave valuables in your car in parking area. We are not responsible for their loss.

"DO NOT DISTURB"
In case you don't want anyone to bother you please hang the sing "DO NOT DISTURB" on the door of your room.

HOUSEKEEPING SERVICE
Daily the rooms are being cleaned from 08.30 until 15.30. Please hang the sign "PLEASE CLEAN MY ROOM" if you want the cleaning lady to get in the room and the sing "PLEASE DO NOT DISTURB" if you don't want the cleaning lady to get in your room.

Turndown housekeeping service of room the evening. If you want it please contact with Reception Desk.

SAFETY
During your stay in the room please lock the door. If the magnetic card with the keys are lost or are stolen please inform Reception immediately. When you leave the room close doors and windows. Do not leave your luggage unattended during your departure.

MAINTENANCE
In case you notice any damage in equipment of your room please notify it to Reception so it be repaired as soon is possible.

EMERGENCY EXITS SIGNS
In case of fire or earthquake or other emergency situation please follow the instructions that there are in the same folder.

CAR OR MOTORBIKE RENTALS
Please contact with Reception.

FLOWERS
If you want to order flowers please contact with Reception.

MAPS
Available at Reception.

MEDICAL SERVICES – PHARMACIES – TAXI – HAIRDRESSER – EXCURSIONS – POST OFFICE – COURIER

Please contact with
Reception.

LEFKADA – SIGHTSEENG

All the information are found in book “Lefkada, greek light in your holidays” that is available in every room. For more information, please contact with Reception.

At Thomais Boutique Hotel we are environmentally conscious, so we are asking you to help us to save water, rubbish and energy. Please don’t waste water. Recycle. Don’t leave the magnetic card (key – fob) in the slot when you leave the room. Please hang all towels which do not require changing and can be used again.

The Management reserves the right to change any time the information of this directory without any previous notification.