Services

Reception Services

• Reception is open every day from 08:00 to 24:00

• Telephone support available 24 hours a day

• Call center in every room with direct connection to the reception (press 9)

• Wake up call service (inform the reception about the time you would like to be awakened)

• Luggage transfer

• Left luggage service

• Central safe

Food & Beverages

• Room service from 09:00 to 21:00

• Breakfast served from 07:30 to 11:00

• Early breakfast serving provision

• Food packages (for the transport of food)

• Breakfast served in the room

Cleaning Services

• Every day cleaning of the communal areas and rooms

• Changing of the bedding linen every two days and bathroom linen every day

• Evening cleaning services (for the changing of linen or disposing of the bathroom bin)

• Changing of towels every day (upon request)

• Dry cleaning and ironing services

Other Services

•Beach towel provision

•In the wardrobes there are hypoallergenic pillows (of varying types)

•Baby bed provision

•Safe boxes in every room (ask the reception on how to operate)

•Laptop or Tablet lending services for the hotel's customers

•Library with book lending services (ask the reception)

•Daily newspaper and magazine provision

•Satellite T.V.

•Beach bar with free umbrellas and sunbeds with consumption from the bar.

•Children's playground (use under the accountability of the parents or guardians)

•Animateur in the hotel's garden

•Cinema for our little friends every Wednesday and Saturday in the special area next to the restaurant

•Themed Greek nights with live music every Tuesday at 21:00

•Online complaint submission (Visit our website www.complaints.portomatina.gr , register and submit your complaint.)

•Website with accessibility to online reservations and rating our hotel (Rate us and leave your comments! You are making us better!)