BULGARIAN SUN
HELIOS
SPA HOTEL

SUMMER 2026

StayFlex *by* Helios All-Inclusive Concept

All Inclusive service is available between 10.00-23.00 hrs.

(Selection of beverage services will be announced internally as you may see the menus at the bars)

Check in between 15:00-18:00 o'clock

Check out 11:00 o'clock

All-inclusive start with snack service and finish after breakfast on check out day

INCLUDED SERVICES:

- Breakfast, lunch and dinner at Helios main Restaurant – Buffet Style
  - ✓ ***Breakfast:*** *07:30 – 10:00*
  - ✓ ***Lunch:*** *12:30 – 14:30*
  - ✓ ***Dinner:*** *18:30 – 21:00*
  - ✓ ***Snack service:*** *15:30 – 16:30;*
  - ✓ ***Beer, wine, Bulgarian Rakia, soft drinks, juices, tea and coffee is available in the main restaurant***

- Ice cream services will be available in all open restaurants during the operation hours except breakfast;
- Hot drinks, non-alcoholic, local and imported alcoholic beverages at lobby / pool bar between 10:00 - 23:00 hrs
- Pool bar between **10:00 – 18:00**
- Helios Lobby Bar: 17.00-23.00
- **Included beverages at the main restaurants and bars:**
  - ✓ Coffee, tea and milk (from vending machine)
  - ✓ Table water, soft drinks and variety of juices
  - ✓ Local draft beer
  - ✓ Local red, white and rose draft wines
  - ✓ Bulgarian Rakia

In the rooms:

Your towel and linen change will be done as follows:

***Up to 7 days stay arrival day only**

*** 8 days and more stays, in every 5th day of your stay**

For any additional requirements, please contact to Reception / concierge

For each lost key card, 10,00 euro per card will be charged. When you are checking out, please bring the cards back to the reception

EXCLUDED SERVICES:

- Massages in Aphrodite Beauty Spa & Health Clinic
- Doctor and clinic services; Other shops and retails;
- Transfers and taxis
- Meeting and Events facilities;
  - ✓ **Parking for extra charge.** We have automatic barrier system. 30 minutes is free. After 30 minutes, daily charge will be done automatically. **Per car per day is 11 euro.**
  - ✓ **You may pay by credit card at payment station near the entrance of the hotel.**
  - ✓ **EV station is chargeable. Please contact to reception**
  - ✓ **Night club open between 23.00 02.00 hrs and all drinks are extra**

* ***For all extra services and more information, please contact our Concierge or Guest Relations Officer.***

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** For usage of Helios Spa Hotel facilities, please contact our Reception-desk.*

- Free Wi-Fi in the rooms and public areas.

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OTHER INCLUDED FACILITIES:

- Sauna, Steam Bath with prior request free of charge.
- Outdoor pool and 1 indoor pool, kids slide
- Fitness by Precor®: 08:00-12.00 – 14:00-20:00;
- Daily animation &, daily activities, evening shows, DJ's Pool Party and live music activities in certain days of the week (10th of June – 10th of September);
- Water activities, games for adults and children, billiards and table tennis (please contact to our mini club and entertaining team to participate in these activities);
- Mini club activities for kids
- Free Wi-Fi in the public areas
- All breakfast; lunch, afternoon snacks, and dinner will be served as an open buffet in the Heliosr main restaurant.
- The restaurant dress code is "Smart Casual." Swimsuits or topless attire are not allowed.
- Taking food out of the restaurant is not permitted.
- For any additional information or requests, please contact the Restaurant Manager / F&B Manager

* ***For working hours and activity/entertainment programme, please contact our Entertainment/Concierge Departments.***