BRAND NEW GENERAL AREAS & OUTLETS

- **NEW** Hotel Entrance
- **NEW** Lobby
- **NEW** Reception
- **NEW** Lobby Bar
- **NEW** Atrium & Lounge
- **NEW** Patisserie
- **NEW** Main Restaurant
- **NEW** À La Carte Restaurants
- **NEW** Rixy Kids Club
- **NEW** Open Activity Area
- **NEW** Open Air Lounge Area
- **NEW** Open Air Performance Stage
- **NEW** Beach & Shoreline
- **NEW** Pool Area
- **NEW** Pool Bar
- **NEW** Cleopatra Beach & Villa Restaurant
- **NEW** SPA & Wellness Area
- **NEW** Public Areas
- **NEW** Technology Infrastructure
- **NEW** Cabanas

ROOM SERVICES PROVIDED WITHIN THE CONCEP

	Deluxe Room	Premium Room	Suit	Superior Suite
Pillow Menu			✓	✓
Tea & Coffee Set	✓	✓	✓	✓
Minibar	✓	✓	✓	✓
Slippers	✓	✓	✓	✓
Bathrobe	✓	✓	✓	✓
Room Service	Extra	Extra	Extra	Extra
Laundry Services	Extra	Extra	Extra	Extra

* You can contact your Holiday Assistant for the pillow menu in Deluxe and Premium rooms.

SPECIAL SERVICES FOR NEW EXECUTIVE & SUITE ROOM TYI

	Executive Room	Executive Suit Garden View	Executive Suit Sea View	Executive Su Terraced
VIP Welcome Set-up	✓	✓	✓	✓
Tea - Coffee Set Nespresso Machin Ronnefeldt Tea Set	✓	✓	✓	✓
VIP Minibar	✓	✓	✓	✓
Slippers & Bathrobes	✓	✓	✓	✓
Turn Down Service	✓	✓	✓	✓
Pillow Menu	✓	✓	✓	✓
Iron & Ironing Board	✓	✓	✓	✓
Laundry Service	Extra	Extra	Extra	Extra
Room Service	Extra	Extra	Extra	Extra
Cleopatra Restaurant Breakfast / Snack Lunch	Extra	Extra	Extra	Extra
Cleopatra Beach Access	Extra – 15 % discount	Extra – 15 % discount	Extra – 15 % discount	Extra – 15 % disco

- You can contact your Holiday Assistant for your special requests.
- Use of Cleopatra beach, Breakfast (09:00 – 11:00) and Lunch (12:00 – 14:30) services are due to availability, you can contact to your Holiday assistant for availabilit reservation.

VILLA SERVICES PROVIDED WITHIN THE CONCEP

	PANAROMA VILLA	SUPERIOR VILLA	EXECUTIVE VILLA	DIAMOND VILLA	PEARL VILLA
VIP Check in – Check out	✓	✓	✓	✓	✓
VIP Welcoming	✓	✓	✓	✓	✓
Private Butler	1 Butler	1 Butler	1 Butler	1 Butler	1 Butler
Privete Buggy	✓	✓	✓	✓	✓
Use of Cleopatra Beach	✓	✓	✓	✓	✓
Cleopatra Restaurant Snack Lunch	✓	✓	✓	✓	✓
Airport Transfer*	Min. 7 Nights	Min. 7 Nights	Min. 7 Nights	Min. 7 Nights	Min. 7 Night
Breakfast Service at Villa	✓	✓	✓	✓	✓
Tea - Coffee Set Nespresso Machin Ronnefeldt Tea Set	✓	✓	✓	✓	✓
VIP Minibar	✓	✓	✓	✓	✓
Pillow Menu	✓	✓	✓	✓	✓
Slippers & Bathrobes	✓	✓	✓	✓	✓
DVD - Playstation	✓	✓	✓	✓	✓
Turn Down Service	✓	✓	✓	✓	✓
Room Service	Extra	Extra	Extra	Extra	Extra
Laundry Service	Extra	Extra	Extra	Extra	Extra
Breakfast at Cleopatra Restaurant	Extra	Extra	Extra	Extra	Extra
Pavilion at Cleopatra Beach	Extra	Extra	Extra	Extra	Extra

* Valid for min. 7 Nights and more Accommadation, BJV Airport – Hotel BJV Airport, 1 Vehicle
* Cleopatra Beach and Villa restaurant are only valid for guests staying in villas, Pavilion on the Beach service is extra charge.
* Check-in time at the villas at 15:00, Check out time at 12:00 (Late Check Out Fee until 14:00; Full day fee applies after 14.00.)

SPECIAL SERVICES

BABY FRIENDLY SERVICES

Baby carriage	Baby cot	Baby bathrobe
Baby tub and bath net (On request)	Potty and toilet seat (on request)	Yüzme için bebek bezi
Bottle sterilizer (on request)	Bottle warmer (on request)	Night Light (on request)
Cartoon channels	Baby food section in the main restaurant (paid as Room service)	Highchair and apron
Baby nurse at the kids club, Baby coner, sleeping room, changing and breastfeeding room	Preparing special meals for guests with allergies or diet food preferences	

* You can contact to your Holiday Assistant regarding all your requests. Some of the services mentioned above are provided only at the Rixy Kids Club.

HONEYMOON CONCEPT

Room decoration (Special decoration with flowers)
Specials delicious, sparkling wine on check-in
Turkish breakfast at People's restaurant for Free of charge (1 time during the stay)*
15% discount at Anjana Spa
Special set menu and wine for honeymoon stays in a la carte restaurants** (Extra Pay)

* For breakfast, it is necessary contact to your Holiday Assistant 1 day before visit.
** In A la Carte restaurants, special set menu and wine for honeymoon couples are extra charged. For reservation and other details, it is necessary contact to your Holiday Assistant 1 day before visit.
* In order to benefit from the honeymoon concept, you have to show your Marriage Certificate during the check-in process.

ALL EXTRA PAID SERVICES NOT INCLUDED IN THE CONCEPT

EXTRA PAID SERVICES		
A La Carte Restaurants (Cover fee)	All Alcoholic beverages in bottles	Pinot Wine House
Nargile	Hairdresser Services	Massage and special treatments
Private PE lessons	Baby sitter	Private Organizations
Open Store	Concierge	Cabana Usage
Market	Water sport	Photographer
Doctor	Pavilion at the Cleopatra Beach	Room Service
Laundry Service	Airport Transfer	Yacht and Boat Rental

- You can get all detailed information about paid services from your Holiday Assistant.

ALL INCLUSIVE ALL EXCLUSIVE

FOOD & BEVERAGE CONCEPT

A BRAND NEW MAIN RESTAURANT

1 Main Restaurant (À La Minute)	3 À La Carte Restaurants	1 Snack Restaurant
1 Villa Restaurant	1 Pastane	1 Rixy Kids Club Restaurant
8 Bars	Waffle, Fruit and Ice Cream Kiosks	Specially prepared by our chefs on demand for diet, allergen, celiac and baby food
Detox drinks on the beach in the morning	Special cocktail presentations by mixologists	Specially prepared tea and coffee presentations

ALL INCLUSIVE ALL EXCLUSIVE

BEVERAGE CONCEPT

Whiskey 12 y.o whiskey served	Malt	Scotch	Bourbon	Irish
Cognac & Brandy	xO	VSOP	VSO	VS
Vodka	Premium	Standard	Fruit Flavored	
Tequila	Anejio	Gold	Silver	
Rum	Dark	Light	Gold	
Liqueur	Premium Liquor	Standard Liquor	Exotic Liquor	
Raki	All Types			
Beer	Domestic	Import	Sparkling	

ALL DRINKS ARE WORLD BRANDS AND ORIGINAL PRODUCTS.
BRAND NAMES OR TYPE OF THE PRODUCTS MAY CHANGE DEPENDING ON THE CONCEPT AND LOCATION OF THE BARS.
BOTTLED OR PREMIXED SOFT DRINKS ARE PROVIDED AT ALL BARS.

RESTAURANTS

Restaurant	Type of meal	Service	Opening / Closing	Free	Ca
TURQUOISE Main Restaurant	Breakfast	Open Buffet & A La Minute	07.00 – 11.00	✓	
	Lunch		12.30 – 14.30	✓	
	Dinner		19.00 – 21.30	✓	
People ’s	Traditional Breakfast*	À la carte	09.00 - 11.00	Extra	
	Light Snack		11.00 - 12.00	✓	
	Snack Lunch		12.00 - 16.00	✓	
	Light Snack		16.00 - 18.00	✓	
	Dinner*		19.00 - 24.00	Extra	
	Night Snack		24.00 - 07.00	✓	
Cleopatra Restaurant	Villa Restaurant Snack Lunch	Snack	12.00 - 16.00	Villa Guests only	
		Light Snack	16.00 - 18.00		

*People’s Traditional Breakfast works with Cover Charge. Dress code and reservaiton required.
*People's restaurant serves a la Carte International cuisine concept for an extra charge for dinner.
* Cleopatra Beach Restaurant is only for Villa guests.

RESTAURANTS

Restaurant	Type of the Meal	Service	Opening / Closing	Free	Cap
Kalamata Restaurant *	Dinner Seafood	À la carte	19.30 - 22.00	Cover Charge	1
L'olivo Restaurant *	Dinner Italian Cuisine	À la carte	19.30 - 22.00	Cover Charge	8
Umi Teppanyaki*	Dinner Far East Cuisine Teppanyaki – Sushi Bar	À la carte	20.00 - 22.00	Cover Charge	6
Rixy Kids Club Restaurant	Snack Lunch		12.00 - 18.00	✓	4
Patisserie ART	Patisserie		12:30 – 19:00	✓	1
Room Service	A'la Carte Menu		24 Saat	Extra	

* Only +13 is accepted in the L'olivo Italian Restaurant.
* All A la Carte restaurants work with Cover Charge.
* Dress Code and reservation are required.

ALL A LA CARTE RESTAURANTS PROVIDE DINNER SERVICES BASED ON A RESERVATION SYSTEM, THE WORKING DAYS OF THE RESTAURANTS ARE ASSIGNED BY THE HOTE
PLEASE NOTE THAT OPENING HOURS AND DATES MAY VARY DEPENDING ON WEATHER CONDITIONS AND HOTEL OCCUPANCY.
À LA CARTE RESTAURANTS PROVIDE DINNER SERVICE BETWEEN 20/05 – 15/09.
PEOPLE'S RESTAURANT IS AVAILABLE THROUGHOUT THE SEASON WITH EXTRA CHARGE FOR DINNER WITH A LA CARTE INTERNATIONAL CUISINE CONCEPT.

B A R S

Bars	Service	Opening / Closing	Free
Oliver Lobby Bar	Premium Drinks, fresh herbal teas and coffees.	24 Saat	✓
Neria Beach Bar	All Inclusive drinks are served.	09.00 – 18.00	✓
Pool Bar	All Inclusive drinks are served.	10.00 – 18.00	✓
Pier Bar	All Inclusive drinks are served.	10.00 – 18.00	✓
Cleopatra Beach Bar*	All Inclusive drinks are served.	10.00 – 18.00	✓
Patisserie ART Bar	Tea, Coffee & fresh herbal teas	12.30 – 21.00	✓
Neria Night Club	All Inclusive drinks are served.	21.00 – 00.00	✓
Pinot Wine House	International and Local Specially Selected WinesTasting & Sales	19.00 – 00.00	Extra
Mini Bar	Soft Drinks, Beer & Water	Refilled once a day.	✓
Minibar (Vıp Set up)	Differnt drinks and snacks, Beer & Water	Refilled once a day.	Executive Rooms, Executive Suites Villalar

*Cleopatra Beach Bar is only open to Villa guests.

ANJANA WELLNESS & SPA

FREE SERVICES		
Turkish Bath (Women & Men)	Finnish Bath	Steam Room
Recreation Area	Semi-open Swimming Pool	Fitness Center*

PAID SERVICES		
Far East Massages	European Massage and Treatments	Classical Massages
Skin Care Services	Russian Sauna	Packages for Couples
Body Care Services	Rub & Foam at the Turkish Bath	Contactless Massages and Body Treatments
Special SPA Packages		

- Guests under the age of 13 are not allowed in Spa and Fitness areas. Indoor pool and fitness are available for our guests aged 16+
- The usage of all public and private areas in the spa center are limited to the number of people and reservation is required.
- The Fitness Center is open between 08:00 and 20:00.