ALUASUN®

HELIOS BEACH

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PROPERTY DESCRIPTION

The hotel AluaSun Helios Beach, ideally located in Obzor, Bulgaria, offers 192 rooms of different categories that adapt to the needs of each client. It is made up of numerous facilities that complete the offer of leisure, gastronomy, fun and sports. High-speed Wi-Fi allows guests to stay connected with the best internet quality and signal.

The enjoyment continues with an outdoor swimming pool, which also has an area adapted for children, and a complete gym so you don't stop keeping fit. The hotel has 3 restaurants and 3 bars so you can enjoy a complete and varied gastronomic offer during your vacation. And for the little ones, the Astro Club will provide them with magical moments with activities and games that have been specially designed for them.

You can also enjoy the entertainment programs of shows and activities for the whole family. The hotel features a staircase-only layout, with rooms and restaurants accessible exclusively by stairs, there is no elevator, therefore it is not suitable for handicapped people and clients with locomotive issues.

MEAL PLANS

ALL INCLUSIVE EXPERIENCE

Three meals: Breakfast
Lunch
Dinner
Snacks throughout the day.
Selection of national drinks, with and without alcohol, indicated in the All-Inclusive menu.

ACCOMMODATION

AluaSun Helios Beach offers comfortable and fully equipped rooms equipped with everything you need to enjoy a perfect holiday. The hotel's 192 rooms are prepared and designed to accommodate couples, families or groups of friends. Discover our wide variety of rooms and book the one that best suits your needs.

ROOM CATEGORIES DESCRIPTIONS

Single | 13 m2

The single room is the smallest one, it has a single bed and all the facilities listed above.

Double XS | 18 m2

Double XS rooms guarantee total relaxation and suitable for two adults. This type of room has two single beds, a satellite TV, telephone, a small fridge and a safe. It has a bathroom equipped with shower, hairdryer and toiletries. Besides, in the Double room you will enjoy your own balcony furnished with table and chairs.

Double Park View | 22 m2

Double Park View rooms are ideal for accommodating one to three guests. It has two single beds or a double bed and one individual sofa-bed, and is equipped with satellite TV, telephone, a small fridge and safe. It has a bathroom equipped with shower, hairdryer and toiletries. Besides, in the Double room you will enjoy your own balcony or terrace, furnished with table and chairs.

Double Sea View | 22 m2

Double Sea View rooms are ideal for accommodating one to three guests - two adults and one child or three adults - and are equipped with two single beds and one individual sofa-bed. The room is equipped with satellite TV, telephone, a small fridge and safe. It has a bathroom equipped with shower, hairdryer and toiletries. Besides, in the Double room you will enjoy your own balcony or terrace, furnished with table and chairs, overlooking the sea.

Double Superior Park View | 28 m2

Double Superior Park View rooms guarantee total relaxation and is suitable for families with children or a group of friends! They have a large bedroom with two single beds and a double sofa-bed or two single sofa beds, with satellite TV, telephone, a small fridge, and safe. It has a spacious bathroom equipped with shower, hairdryer and toiletries. Besides, in the Double room you will enjoy your own balcony or terrace furnished with table and chairs. The perfect place to relax by reading a book or chatting.

Double Superior Sea View | 28 m2

Double Superior Sea View rooms guarantee total relaxation. They have a large bedroom with two single beds and a double sofa-bed or two single sofa beds, with satellite TV, telephone, a small fridge and a safe. Each room has a spacious bathroom equipped with shower, hairdryer and toiletries. Besides, in the Double room you will enjoy your own balcony or terrace furnished with table and chairs. The perfect place to relax by reading a book or chatting, enjoying the mesmerizing sea view.

Family | 32 m2

The Family Rooms are a good choice to enjoy a pleasant holiday with your loved ones and is suitable for two adults and two children or three adults and one child, it offers a double bedroom and a living room with a sofa bed for two and a double bedroom, a spacious terrace, satellite TV, safe, a small fridge and telephone. It has a bathroom equipped with shower, hairdryer and toiletries. The balcony or terrace with table and chairs completes the equipment of this room, designed with families in mind.

Studio | 40 m2

This type of room offers a spacious and extremely convenient option for families with children or guests who want more space. They are suitable for four adults and two children or five adults. This room is one large premise on two floors, first floor with two normal beds and two individual sofa-beds and on the second floor two normal beds and one bathroom with shower. All the rooms are located on the second floor and have a park view. In the room you will also find phone, satellite TV and mini fridge. It has a spacious bathroom equipped with shower, hairdryer and toiletries and an enormous balcony or terrace furnished with table and chairs.

GASTRONOMY

RESTAURANTS

Delight yourself with a wide variety of local and international cuisine, all served buffet style. Enjoy our themed buffet restaurant or taste snacks in the pool area.

Terra | Breakfast 7:30 – 10:00, lunch 12:30 – 14:30 and dinner 18:30 – 21:00
International buffet served on a beautiful terrace with endless quality options and skilful show cooking. Selection of healthy and vegetarian dishes available.
Dress code: Casual

Fresco | 11:00 – 17:00
Buffet and light fare for lunch to enjoy indoor and outdoor while sunbathing.
Variety of drinks and cocktails.
Dress code: Casual

Emona | Dinner 18:30 – 21:00
Buffet restaurant with local specialties. Traditional Bulgarian cuisine.
Reservations in advance are required.
Dress code: Formal

DRESS CODES

Casual - Shorts (knee-length or pirate trousers), sneakers or sandals. Gentlemen cannot wear tank tops. Ladies must wear a piece of clothing that covers the swimsuit.
Smart Casual - Sneakers/ tennis shoes or dress sandals, dress shirts with short sleeves or shirts with collar. No sleeveless shirts or flip flops are allowed. Compulsory long trousers for men.
Formal - Smart trousers, collared shirts and dress shoes for gentlemen. Blouses, skirts or dresses and dress shoes for ladies.

BARS

Complete offer of bars, where you can freshen up, relax to enjoy our cocktails and let yourself go with the flow.
The Tropic | 10:00 – 18:00
Drinks, cocktails, coffee and tea by the pool.

Agua | 17:00 – 23:00
Lobby bar ideal to enjoy a coffee, your favourite drink or the most sophisticated of our cocktails.

Fresco | 17:00 – 00:00
Variety of drinks and cocktails.

(*) Hours may vary depending on season and occupancy. The opening of restaurants and bars may be on a rotational basis.

ACTIVITIES / ENTERTAINMENT

AluaSun Helios Beach offers excellent service and ideal facilities for entertainment. Enjoy the cultural and sports activities and impressive professional performances created by our interactive entertainment team.

INDOOR / OUTDOOR ACTIVITIES

Daytime and evening entertainment
Live music shows and performances
Aerobics and Aqua Gym
Games
Astro Miniclub for kids entertainment

Kids playground
Entertainment stage
Billiards*
Darts

(*) Additional charge applies.

ASTRO CLUB (KIDS CLUB)

Astro Club is Alua Hotels & Resorts' children's club and is part of the mini-clubs for children aged from 4 to 12 years old. This ensures the best care and scheduling of age-appropriate activities. Astro Family guarantees magical moments full of activities and games that are specially designed for children. Our Astro Club is definitely a favourite among our youngest guests. Our qualified entertainment team has developed a complete activities programme; from face painting to singing, dancing and water games, children have a great time. Besides, children can also enjoy a fully equipped outdoor playground.
In short, the ideal place to have fun every day from morning to evening.

POOLS

Hours: 09:00 – 18:00
Exterior swimming pool with children's section.
Sunbeds and parasols around the pool area.
Towels available

***Note: The use of drones or devices flying or floating in or over the facilities of Hyatt Inclusive Collection hotels is completely prohibited, except in those cases in which it has been expressly authorised in writing by the Hotel Management.*

WELLNESS AREA / GYM

WELLNESS AREA

Operation times: 8:30 – 19:00
Massage palapa*
Treatments and wellness area located in the hotel Alua Helios Bay*

GYM

Hours: 10:00 – 19:00
(*) Schedules may vary seasonally and some services are subject to additional charges.

FACILITIES & SERVICES

HYATT APP

Hyatt App is a digital tool that connects associates and guests, brings our services closer to our guests' mobile phones, and enables us to offer a unique and unforgettable experience.
It provides access to all hotel information, from service hours to restaurant menus, maps and event programmes. Furthermore, the chat feature allows guests to contact the hotel's reception from their mobile devices. Guests can also request any type of service, whether it be room service or amenities, or even reservations for a table in one of our restaurants. In turn, our associates can manage all of our guests' requests from a single platform, reducing waiting times and queues and it enables greater control over what is happening in our facilities in real time.
Additionally, with our Hyatt App, we eliminate tons of paper, and achieve a faster and more efficient service management.

OTHER SERVICES

Limited parking places nearby*
24-hour reception Check-in: 14:00
Check-out: 11:00

Guest service
Luggage room
Free WiFi around the property and rooms
1 outdoor pool with children area
Specialty restaurant
Bars and restaurants
Gift shop
Gym free of charge
Garden
Astro Club: MiniClub and Kids Club
Free Wi-Fi across the resort
Laundry service*
Medical services*
Rent a car*
The hotel does not have an elevator. Hotel has two buildings, main restaurant is only accessible by stairs in one building, and thematic restaurant is in the other building.
(*) Additional charge applies.